

Shipping & Delivery Policy

Finmo Investment Advisers Private Limited

SEBI Registration No: INA200014900

(Brand Name: Rupeerakshak | Website: www.rupeerakshak.com)

PANCHAROOPI,

New #05, Old #123/5E,

6th Main Road,

Hosakerahalli, BSK III Stage,

Bangalore – 560085

Effective Date: 30-09-2023

1. Nature of Services

Finmo Investment Advisers Private Limited ("Finmo", "we", "us", or "our") provides **online investment advisory services** through its digital platform www.rupeerakshak.com.

We do **not ship any physical products**. All services are delivered digitally upon successful registration, payment, and KYC verification.

2. Delivery Timeline

Upon successful verification, your services are typically activated within:

- **24–48 business hours** for new users
- **Instant to 12 hours** for existing verified users

You will receive email/SMS confirmation once access is live.

3. Mode of Delivery

All advisory services and portfolio access are delivered via:

- Secure login on www.rupeerakshak.com
- Email reports and system notifications
- Online dashboard access to investment baskets

There is no physical or courier-based delivery.

4. Service Availability

RupeeRakshak.com is accessible **24x7** online from India and select international locations, subject to regulatory permissions except for times of maintenance/outage/downtime. We reserve the right to restrict access from jurisdictions where we are not licensed or compliant.

5. Delays or Non-Delivery

Delays may occur due to:

- Payment gateway failure
- KYC mismatch or pending verification
- Platform/server downtime

In such cases, write to connect@rupeerakshak.com with your transaction ID or registered email. We aim to resolve issues within **2 business days**.

6. Contact

For any queries, contact us at:

Email: connect@rupeerakshak.com

Phone: +91 6364050500

Website: www.rupeerakshak.com